

TOURIST HOMES

Classification criteria

2008 Edition



CITQ

Corporation de
l'industrie touristique
du Québec

www.citq.info

GUIDING PRINCIPLES

Classification: the sum of several parts

The establishment's classification is the weighted sum of the results for each section of this evaluation. Each section has a different impact on the overall result, and the classification level obtained in a given section can differ from that obtained in the overall result (the number of stars).

Relative weighting

As this table shows, each section of this evaluation of a tourist home has a different impact on the overall classification.

<i>Sections</i>	<i>Percentage of the overall evaluation</i>
Bedrooms	25%
Bathrooms	20%
Kitchen and dining room	20%
Lounge	20%
Building exterior	7%
Services and activities	7%
Sustainable tourism	1%

Evaluation of homes

The evaluation is based on a predetermined sample representative of each group of homes in the establishment.

Evaluation of bedrooms

The result obtained in the "Bedrooms" section reflects the average result for each bedroom in each tourist home visited by the classifier.

Evaluation of bathrooms

For evaluation purposes, a bathroom must contain at least three fixtures: a sink, toilet and bathtub or shower. For a tourist home with private bathrooms, the result obtained in this section reflects the average result for each bathroom in the unit.

For tourist homes without private bathrooms, the result is obtained by dividing the total of the results for all shared bathrooms by the number of homes with access to them.

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Importance of appearance of elements

The appearance of the items classified is an important consideration. The upkeep and maintenance of each element in each section are examined. Appearance is an integral part of the evaluation for each section and is worth 29% of the overall evaluation of a tourist home.

Equivalence

Any materials and products not mentioned in this guide are evaluated on the basis of equivalent materials and products. A professional development program allows CITQ classifiers to keep abreast of changes in the industry and strictly apply this principle of equivalence.

Classification results



5 stars

Tourist home with exceptional facilities, offering a full range of services and amenities.



4 stars

Tourist home with superior facilities, offering a wide range of services and amenities.



3 stars

Tourist home with excellent facilities, offering several services and amenities.



2 stars

Tourist home with comfortable facilities, offering some services and amenities.



1 star

Tourist home with basic facilities and services meeting the quality standards.



0 stars

Tourist home with facilities meeting the minimum classification standards.

CLASSIFICATION CRITERIA

SECTION I: BEDROOMS

Bed

Bedding
Type of bed

Furniture

Dresser
Bedside tables
Furniture quality

Other elements

Type of bedroom
Average floor space around bed
Walls
Floor
Window coverings
Closet
Light fixtures
Decorative elements

Appearance of bedroom and overall harmony

Appearance of bed
Appearance of bedding
Appearance of furniture
Appearance of walls
Appearance of floor
Appearance of ceiling
Appearance of window coverings
Appearance of light fixtures
Overall harmony of bedroom

Bonus points
Demerit points

SECTION II: BATHROOMS

Bathrooms (ratio)
Tub and shower surround
Walls
Floor
Shower curtain

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Appearance of bathrooms

Appearance of fixtures

Appearance of tub and shower surround and shower curtain

Appearance of walls, floor and ceiling

Bonus points

Demerit points

SECTION III: KITCHEN AND DINING ROOM

Type of kitchen

Dining room

Kitchen equipment

Quality of kitchen cupboards

Cookware and kitchen utensils

Dishware and flatware

Small electrical appliances

Appearance of kitchen and dining room

Appearance of cookware and kitchen utensils

Appearance of kitchen

Appearance of dining room

Appearance of kitchen equipment

Demerit points

SECTION IV: LOUNGE

Type of lounge

Furniture

Floor

Walls

Light fixtures

Appearance of lounge and overall harmony

Appearance of furniture

Appearance of walls and ceiling

Appearance of floor

Overall harmony of lounge

Bonus points

APARTMENT, HOUSE OR COTTAGE

SECTION V: BUILDING EXTERIOR

Type of building

Parking

Landscaping: horticultural elements

Landscaping: use of available space

Appearance of building exterior

Appearance of home

Appearance of landscaping and grounds

Appearance of parking area

Demerit points

SECTION VI: SERVICES AND ACTIVITIES

Services and activities

SECTION VII: SUSTAINABLE TOURISM

Sustainable tourism

APARTMENT-HOTEL

SECTION V: BUILDING EXTERIOR

Type of building

Parking

Landscaping: horticultural elements

Landscaping: use of available space

Appearance of building exterior

Appearance of home

Appearance of landscaping and grounds

Appearance of parking area

Demerit points

SECTION VI: SERVICES AND ACTIVITIES

Services and activities

SECTION VII: SUSTAINABLE TOURISM

Sustainable tourism