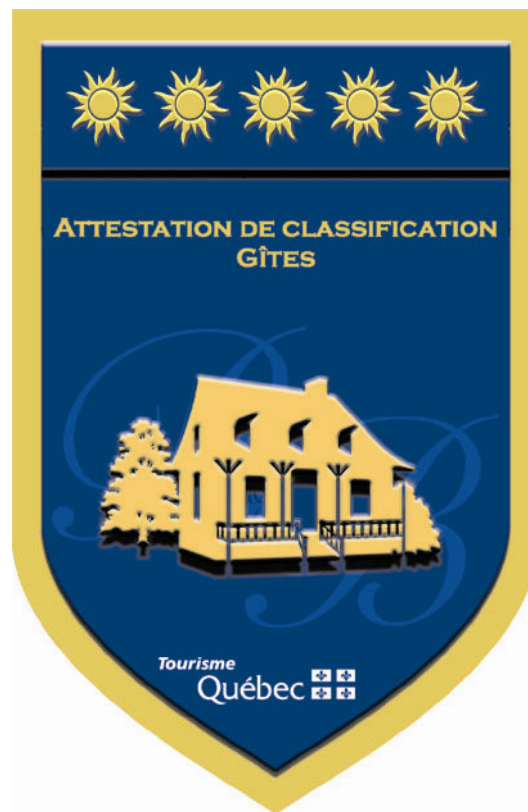


BED AND BREAKFAST ESTABLISHMENTS

Classification criteria

2007 Edition



CITQ

Corporation de
l'industrie touristique
du Québec

www.citq.info

BED AND BREAKFAST ESTABLISHMENTS

GUIDING PRINCIPLES

Classification: the sum of several parts

The establishment's classification is the weighted sum of the results for each section of this evaluation. Each section has a different impact on the overall result, and the classification level obtained in a given section can differ from that obtained in the overall result (the number of stars).

Relative weighting

As this table shows, each section in the evaluation of a bed and breakfast establishment has a different impact on the overall classification.

<i>Sections</i>	<i>Percentage of the overall evaluation</i>
Bedrooms	35%
Breakfast	20%
Bathrooms	17.5%
Exterior of house and surroundings	15%
Interior and services	12.5%

Evaluation of bedrooms and bathrooms

The result obtained in the "Bedrooms" and "Bathrooms" sections corresponds to the average of the results obtained for each bedroom and each bathroom in the establishment.

Ratio applied to bathrooms

A ratio is also applied to the result obtained in the "Bathrooms" section. The bathroom ratio is calculated by dividing the total number of bathrooms (private and shared) by the total number of bedrooms, including the hosts' bathroom if it is shared with guests.

Impact of appearance

The appearance of the items classified is an important consideration. The upkeep and maintenance of elements in each section are examined. Appearance is an integral part of the evaluation for each section and is worth 26.5% of the overall evaluation of a bed and breakfast establishment.

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Equivalence

Any materials and products not mentioned in this guide are evaluated on the basis of equivalent materials and products. A professional development program allows CITQ classifiers to keep abreast of changes in the industry and strictly apply this principle of equivalence.

Classification results



5 suns

Bed and breakfast establishment with exceptional facilities, offering a full range of services and amenities.



4 suns

Bed and breakfast establishment with superior facilities, offering a wide range of services and amenities.



3 suns

Bed and breakfast establishment with excellent facilities, offering several services and amenities.



2 suns

Bed and breakfast establishment with comfortable facilities, offering some services and amenities.



1 sun

Bed and breakfast establishment with basic facilities and services meeting the quality standards.



0 suns

Bed and breakfast establishment with facilities meeting the minimum classification standards.

CLASSIFICATION CRITERIA

SECTION I: BEDROOMS

Bed

Bedding

Types of bed

Furniture

Bedside tables

Dressers

Headboard

Furniture quality

Other elements

Minimum floor space

Window coverings

Walls

Floor

Ceiling

Closet or wardrobe

Seating

Heating

Air conditioning and ventilation

Light fixtures

Appearance of bedroom and overall harmony

Appearance of bedding

Appearance of furniture

Appearance of mattress and box spring

Appearance of window coverings

Appearance of light fixtures

Appearance of walls, floor and ceiling

Overall harmony of bedroom

Bonus points

Demerit points

SECTION II: BREAKFAST

Menu

Place settings

Dining room

Service

BED AND BREAKFAST ESTABLISHMENTS

Appearance of breakfast elements

Appearance of place settings

Appearance of dining room

Bonus points

Demerit points

SECTION III: BATHROOMS

Comfort

Minimum floor space

Bathroom linen

Quality of bathroom linen

Walls

Floor

Tub and shower surround

Light fixtures

Shower curtain

Mirror

Appearance of bathrooms

Appearance of walls, floor and ceiling

Appearance of fixtures

Appearance of tub surround, shower and shower curtain

Appearance of bathroom linen

Bonus points

Demerit points

SECTION IV: EXTERIOR OF HOUSE AND SURROUNDINGS

Type of house

Landscaping

Grounds

Outdoor furniture

Parking area

Appearance of exterior elements

Appearance of house

Appearance of grounds and landscaping

Appearance of outdoor furniture

Appearance of parking area

Bonus points

SECTION V: INTERIOR AND SERVICES

Lounge

Entrance hall

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Appearance of interior

Appearance of lounge

Appearance of accessways

Appearance of entrance hall

Bonus points: Services

Demerit points